

ADVANCED LEADERSHIP

PILOT SPECIALTY COURSE SERIES

SUMMARY

Provides an introduction to Advanced Leadership for flight crews and covers the basic concepts of motivational leadership, communication skills, and conflict resolution. Particular emphasis is placed on strategies and techniques for successful workload management, conflict management, good CRM practices and the roles and responsibilities of the Senior First Officer position. A scenario that applies all of the leadership and communication skills to a simulated in-flight emergency scenario is included.



TARGET POPULATION

Experienced Airline Pilots

Great for pilots upgrading to Senior First Officer positions.



REGULATORY COMPLIANCE*

- ICAO / EASA / FAA / Transport Canada
- Maintains compliance with IOSA standards



DELIVERY MODE

100% online, self-guided



COURSE LENGTH

1 hour, 15 minutes

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LESSON 1: Elements of Leadership

- Rights and responsibilities
- Flight crew hierarchy
- Senior First Officer roles and responsibilities
- Basics of Crew Resource Management (CRM)
- Motivational leadership
- Managerial leadership
- Workload management
- Communication skills / processes
- Communication barriers
- Sources of conflict
- Conflict resolution and conflict management
- FORDEC: structural decision-making

LESSON 2: Flight Deck Management

- Crew duties
- Senior First Officer responsibilities
- Abnormal situations
- North Atlantic In-Flight Emergency Scenario

*** REGULATORY COMPLIANCE:** The Advanced Leadership course contains the required elements of ground school training outlined by ICAO/EASA/FAA/Transport Canada. The course focuses on elements such as chain of command, crew responsibilities and decision making. For more complete coverage the Advanced Leadership course should be used along with a Crew Resource Management (CRM) course. We offer CRM training in various formats. Please see our website or contact us for more information.

Operator remains responsible for obtaining approval from the regulatory authority.

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